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CONFLICT MANAGEMENT TRAINING FOR NURSES!



Ann Leary
Conflict Management
Training for Nurses!



LAP Lambert Academic Publishing Nov 2014, 2014. Taschenbuch. Book Condition: Neu. 220x150x3 mm. Neuware - I believe conflicts can be managed by using critical and creative thinking skills. Conflicts in the healthcare workplace are common and can take on a variety of forms: nurse to physician, nurse to nurse, and nurse to patient/family. Both my research and experience suggests that nurses commonly avoid conflict, rather than engaging in collaborative problem solving about conflict, which would often lead to better solutions....

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- Authored by Ann Leary
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